# Amy Folkestad Analytics Leader & Data Scientist

(720) 301-5606 | amyfolkestad@gmail.com | Linkedin.com/in/amy-folkestad/ | Denver, CO

Seasoned **analytics leader** who leverages data insights to **align cross-functional teams** toward shared goals. With an infectious enthusiasm for analytics, transforms complex technical requirements into clear, compelling presentations that **drive product innovation** and measurable business growth.

## Expertise

#### Leadership & Strategy

Cross-functional team leadership Executive communication and management Organizational transformation

#### **Product & Business Analytics**

User analytics and product strategy Technical audits and documentation Data architecture, governance and quality

Data Science & AI Statistical modeling, machine learning Feature engineering, predictive analytics AI strategy and implementation

#### MS in Data Science: Colorado School of Mines, currently enrolled Bachelors: Biology, Mathematics, Art

**Certifications:** AWS Certified Cloud Practitioner AI & Machine Learning Certificate, UC Berkley Tableau & Excel, Maven Analytics

#### Technical Skills:

Programming & Data Science: Python, R, SQL, JSON Customer Analytics: Google Analytics, CMS Visualization: Adobe creative suite, Tableau, Excel Project Management: Jira, Asana, ServiceNow

## **Professional Experience**

Lead User Analytics Analyst | BLN24 | Census Bureau, 1 year contract 06/2024 - 2025 | Remote

Core Competencies: Analytics leadership, Product analytics, C-suite presentations, Google analytics

- Led user analytics initiatives to drive executive decision-making, optimizing search functionality and product implementations that improved customer experience and data accessibility. (Google Analytics)
- Managed analytics sprint planning and KPI tracking, presenting quarterly performance insights to influence product roadmaps, web development planning, and communication strategies. (Jira, Excel)
- Diagnosed and resolved a high impact indexing error, boosting visibility for 215 key pages and driving a 68.2% increase in new users within one month. (Bing Webmaster Tools, Python, SEO analytics)
- Trained business intelligence analysts on user and search analytics, improving the use of analytics and data accessibility across the Census organization.
- Created rapid **Excel-based prototypes** of KPI dashboards to ensure continued access to key analytics data during a business intelligence tool transition.
- Conducted **technical audits** to identify and rectify critical site errors, validating product prioritization through user impact analytics (Google Search Console, Bing Webmaster Tools).
- Leveraged ChatGPT to accelerate technical documentation creation and enhance JavaScript proficiency, enabling development of custom analytics solutions in Adobe Launch
- Engineered a data analytics process extracting user behavior patterns from URL parameters, creating visualizations that directly informed product updates for the Census Business Builder application, identifying a potential savings of \$1.56M each year through replacement of costly software tools. (Python, GA4)

## Amy Folkestad Analytics Leader & Data Scientist

(720) 301-5606 | amyfolkestad@gmail.com | Linkedin.com/in/amy-folkestad/ | Denver, CO

### Al Product Development | Streamlit Retirement Simulator 2024 | Project while furthering education

Core Competencies: AI product development, Machine learning, Predictive analytics, Model evaluation

- Developed an AI-based retirement simulator leveraging probability and statistics for financial forecasting.
- Partnered with a local wealth management firm to address a need for **visualizing investor behavior**, enabling financial advisors to demonstrate long-term impacts of investment decisions. (Python, Streamlit, Excel)

### Enterprise Data & Business Analyst | Stanley Consultants 01/2

Core Competencies: Executive presentations, Data architecture governance and quality, Compliance

- Reduced HR admin time by 40 hours/month by pioneering an applicant tracking process. (UKG, SQL)
- Influenced HR data architecture by advising C-suite leaders on analytics research and modeling.
- Improved data quality by updating entry logic to ensure regulatory compliance. (Deltek)
- Implemented a structured processes for intake and reporting. (ServiceNow, PowerAutomate)

### Founder & Digital Strategy Consultant | Denver Web Design Studio 01/2013 - 01/2023 | Centennial CO

Core Competencies: Leadership, Process optimization, User and marketing analytics, Security

- Led content, web, and marketing strategies for a diverse range of 100+ businesses.
- Scaled business operations, facilitating change management between cloud ecosystems and SAAS providers. (Cloudflare, Server migration, API, Payment integration)
- Lowered technology costs by 55%, researching more affordable solutions and identifying inventive adaptations with existing technologies. (Zapier, CMS)
- Increased web traffic by 239% and refined customer segmentation using user analytics & keyword strategy.
- Drove a 32% revenue increase by optimizing content and ad targeting for ideal customer demographics.
- Conducted A/B testing and UX improvements to enhance customer engagement and conversion rates.
- Prevented security breaches by implementing proactive eCommerce attack countermeasures. (Authorize.net)

### Adobe Instructor | Arapahoe Community College

02/2010 - 10/2017 | Littleton CO

Core Competencies: Education, Professional training, Adobe Creative Suite

- Designed and led professional development courses for the workforce and community program.
- Taught the fundamentals of Photoshop and Lightroom to empower students to reach their personal and professional goals through the use of Adobe's Creative Suite.

## Education

Colorado School of Mines | Data Science Statistical modeling & methods, *select graduate coursework* 

Arapahoe Community College | Mathematics | 2024 Calculus II & III and Linear Algebra, 4.0 GPA

Calvin College | Bachelor of Science Biology Major and Minor in Art, Principal chair clarinet & Dean's scholar Connect with me at Linkedin.com/in/amy-folkestad/

> See my portfolio at DenverDataDesign.com

01/2023 - 10/2023 | Centennial CO